

www.stcroixgas.com 415 S Second St River Falls, WI 54022 (715) 425-6177

NOVEMBER 2016

Due Date: November 25, Friday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott Location:
First National Bank,
1151 N. Canton Street.
Due date deadline:
lobby - 5 p.m.,
drive-up window - 6 p.m.

Online bill payers: allow 10 business days for your payment check to reach us to avoid late fees.



ONLINE: Visit us at www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968.

There is a \$3.99 transaction charge.

Or... AutoPay is free and automatic each month—details on our website. Pair it with Budget Plan to make your gas bill payment amount predictable.

Avoid the fees It's FREE!



Sign up for automatic check withdrawal for your monthly gas payments.

The withdrawal occurs on the due date (usually the 25th of the month, or the next business day after weekends and holidays).

This service is free, and your payment is never late, as long as your checking account has funds.

No late fees! No transaction fees!

Visit our office or call for details, 715-425-6177, weekdays, 8 am to 5 pm.



Report to Ratepayers on 2015 activities

Focus on Energy is Wisconsin utilities' statewide energy efficiency and renewable resource program funded by the state's investor-owned energy utilities and participating municipal and electric cooperative utilities.

In 2015, Focus on Energy offered financial incentives and technical assistance to help eligible Wisconsin residents and businesses save energy.

According to an independent evaluation of 2015 programs, Focus on Energy delivered \$3.51 in benefits to Wisconsin residents and businesses for every \$1 dollar spent, by reducing customers' energy bills, utilities' operating costs, and the emission of environmental pollutants.

For more information on how Focus on Energy can help you save energy, go to www.focusonenergy.com.

PUT YOUR HOME TO THE RED DOOR TEST



Behold the power of the Big Red Door. A comprehensive home energy assessment performed by a trained and certified Trade Ally contractor can pinpoint exactly where your home is wasting energy and what improvements you can make to boost comfort and lower your utility costs by 20 percent or more.

By addressing your home's air tightness, you can:

- · Prevent moisture condensation
- · Reduce drafts and increase comfort
- · Improve air quality
- · Lower energy consumption by 20% or more

SCHEDULE YOUR APPOINTMENT
Visit focusonenergy.com/reddoor to learn
more and find a Trade Ally contractor to
assess your home, or call 800.762.7077

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.





SAVING ENERGY AND MONEY FOR WISCSONSIN.

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